



WE'RE REOPENING!

Our temporary closure has provided the Reliance team with quality time and opportunity to introduce crucial safety measures into our business, as the wellbeing and safety of our staff, customers and suppliers is vitally important to us.

Reliance Auto Test will be reopening its doors for business on Thursday 7th May (bookings only), with our immediate focus being given to those vehicles already in our workshop.

From today, we welcome all enquiries and bookings and we truly hope you will feel reassured by our new safety procedures. Please take time to read our safety measure as they are there to protect us all. Thank you for all our customers for your continued support during these difficult times.

Safety Measures

Key Safe - Newly installed customer key safes will allow us to securely hand back keys without the need for contact

No Waiting Policy - We would encourage all our customers to follow our new drop-off and collection procedures, introduced to keep us all safe.

Customer Service Counter - A new customer service counter installed inside our workshop door is available for enquiries and for taking payment. However, if all our customers support us by following the Safety Precautions, especially Step 4, then we hope this new counter will have minimal use.

Safety Precautions

Step 1 - Upon arrival, customer drops vehicle keys into our letterbox which are then cleaned on first contact.

Step 2 - All contact points on vehicle cleaned and protective covers applied. i.e. Steering Wheel, Gear Knob & Seat.

Step 3 - Work carried out to vehicle, road tested & parked outside workshop awaiting customer collection. Covers removed and vehicle cleaned upon exit.

Step 4 - Payment taken over the telephone where possible. Paperwork left in vehicle, keys placed in Key Safe ready for collection, text message sent to customer to advise Key Safe combination.

Find Us

Unit 16, Wedgwood Road
Bicester, Oxfordshire, OX26 4UL

Opening Times

Monday to Friday 8am - 5pm